

# 2019 ANNUAL— SPRING CONFERENCE & TRADE SHOW

## From Ordinary to ExtraOrdinary! Tools for the 21st Century

March 31 - April 2, 2019— Fern Resort, Ramara—Casino Rama Hotel, Rama

### FOBBA REGISTRATION / INVOICE

<b>B&amp;B Name:</b>			
<b>Attendee (1)</b>		<b>Attendee (2)</b>	
<b>Attendee (3)</b>		<b>Attendee (4)</b>	
<b>Email:</b>		<b>Phone:</b>	
<b>Address:</b>			

Packages	INCLUDED	#	FEE	TOTAL
Sunday Day Reg.	Afternoon Educational Sessions; Coffee Break & ROO AGM		\$69.00	
Full Package *	All Educational Sessions, (Coffee Breaks, 2 lunches & Presidents Dinner) (Sunday—Tuesday)		\$259.00	
Full Package (Addt'l)	2nd & 3rd delegates 10% Discount (Full Pkg as above) (Sunday—Tuesday)		\$233.00	
Monday Day Reg.	Day Registration, Coffee Break, Lunch, FOBBA AGM & Trade Show		\$129.00	
Trade Show	Exhibitor Showcase (1:15 pm & Trade Show 2 pm—5:30 pm)		FREE	
Monday/Tuesday Package	Mon. Dinner & Tues. Coffee Break, A.M. Sessions ; (no lunch or OTEC workshop)		210.00	
Pres. Evening Reg.	President' Reception & Dinner & Evening		\$69.00	
Tuesday Day Reg.	Day Educational Sessions, Coffee Break & Lunch.		\$150.00	
<b>Add on Package:</b> Tuesday OTEC Workshop (1 1/2 Hours)	Building a Culture of Service Excellence - OTEC— <i>Sherry Sibio</i> The Rallying Cry – Creating a Strong Service Vision; • Best Practices for Employee Engagement – Engage your Employees to Deliver on your Service Vision; • The Guest Experience – Define Your Moments of Truth  * Full Package + \$69.00—All other Packages + \$125.00		Full Pkg: \$69.	
			Other: \$125.	
<b>HST Reg # 107889123 RT0001</b> <b>15% Rate increase applies for registrations received after March 19TH, 2018 to <u>all</u> packages. Late fee will be applied to registration.</b>			<b>Sub-Total</b>	
			<b>HST 13%</b>	
			<b>TOTAL</b>	

<b>Payment Method</b>	VISA	MC	CHEQUE	INVOICE
<b>Credit Card Number</b>	<b>Expiry Date:</b>			
<b>Name as it appears on Credit Card :</b>				
<b>Signature</b>	<b>Phone:</b>			

Please complete registration form & fax, mail or email to Resorts of Ontario